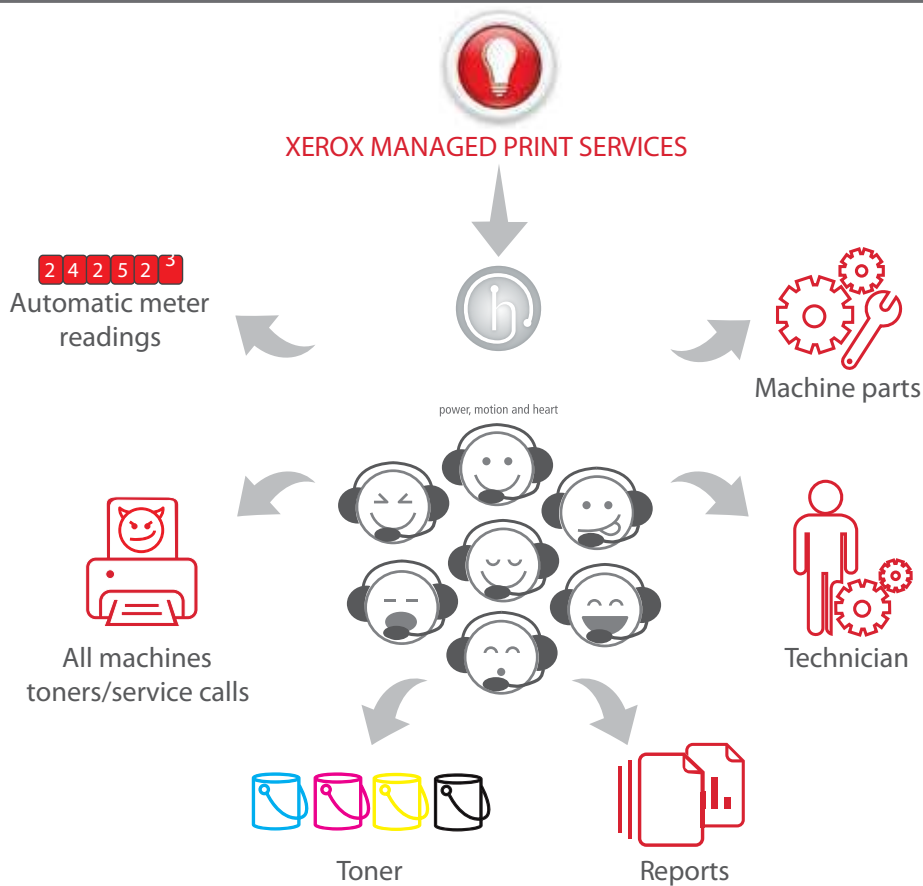


MANAGED PRINT SERVICES

Outsource your printer control room to a partner that delivers.





MANAGED PRINT SERVICES:

Xerox Durban offers a service that eliminates the pain of logging calls and managing every printer activity on your network. Our unique software is customized to your ever-changing customer needs, which enables you to focus on your core business while we look after every aspect of the printers, whether they are Xerox or competitor devices.

XEROX CAR PHILOSOPHY:

COMMUNICATION

- Xerox Call Centre receive automated alerts.
- Manual email or telephone call for unique circumstances.

ACTION

- Automated delivery of toners.
- Automated callouts for technical assistance.

REPORTING

- Monthly snapshot sent to customer.
- Daily reports to customer IT contact for all technical and toner progress actions.

Advantages:

1. Save costs by taking control of your printer usage and costs.
2. Be aware of print consumption with monthly quick glance print snapshot.
3. Identify opportunity areas and downtime hours per unit which will enable effective action and replacement consideration.
4. Automated meter readings running with your calendar month.
5. Toner usage awareness and management from easy to read monthly snapshot.
6. Save resources and invest into more profitable areas within your business.
7. Reduce energy and costs through device consolidation.
8. Save space with less back up toners and spares on site.
9. Reduced downtime – Xerox will identify the fault before you need to and rectify before it becomes a printing crisis.